

Leading frozen food manufacturer accelerates speed-to-market with Infor CloudSuite Food & Beverage

Fortude replaced a legacy ERP system and enabled growth, speed to market, and seamless integrations.

Solution

- Standardized the Infor CloudSuite F&B implementation covering multiple legal entities and business units.
- Seamlessly integrated the ERP across Australia and the subsidiary in New Zealand, supporting over 200 users.
- Enabled tracking and traceability of improved ingredients, semi-finished and finished goods
- Ensured that data required for customer and regulatory compliance were captured and made available for easy reporting and analytics.
- Implemented and integrated Infor edge solutions such as Infor Factory Track, Scheduling Workbench, Graphical Lot Tracker, ION Workflow, and IDM Document Archive
- Integrated the ERP with the following external systems:
 - Multiple customer EDI systems (via the GXS BizManager)
 - Demand forecasting, pricing, and promotion planning
 - Robotic palletizer
 - Production tracking
 - Third-party logistics (3PL) systems
 - Maintenance management system
 - Banking systems
 - Financial reporting
 - Business intelligence
- Improved the efficiency of high-volume transactions for:
 - General journal posting
 - Customer statement upload tool and automatic matching of receipts



Victoria, Australia



Frozen food manufacturer



Infor CloudSuite Food & Beverage

Impact

- Enabled the management of business entities across Australia, a new subsidiary in New Zealand, and multiple manufacturing plants supporting over 200 users.
- The implementation templates established a framework for rolling out the ERP to new business units and legal entities with ease and fewer configurations.
- Standardized data and metrics across entities, enabling quicker reporting and consolidation of information.
- The real-time view of orders, inventory, production, and costs empowered business users to make business decisions quickly.
- Enabled tracking and traceability of improved ingredients, semi-finished and finished goods.
- Improved customer and regulatory compliance through easy reporting and analytics.
- Cloud-based software as a service (SaaS) model and the Fortude application support reduced admin and infrastructure costs

About Fortude

Fortude is an Infor Global Alliance Partner providing world-class technology solutions to customers worldwide. It delivers end-to-end implementations, upgrades, and migrations of ERP solutions; provides functional and technical consultation; and develops integrations and custom solutions in the fashion, food & beverage, manufacturing, and distribution industry verticals. Fortude also has extensive experience developing business intelligence and analytics solutions as a Microsoft Gold Partner.

Fortude is based out of offices in the US, UK, Canada, Australia, Sri Lanka, and India, and has experience implementing projects across more than 19 economies with their value proposition to 'Deliver solutions that matter.'

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Fortude is a global enterprise technology solutions partner providing ERP solutions, business intelligence, managed services and enterprise software development services. Fortude provides Apparel ERP technology solutions to manufacturers around the world and is a part of the single largest apparel exporter in Sri Lanka with over 40 locations across South Asia.