



# Case Study

## Improving B2B communication with M3 Enterprise Collaborator



### The Client

- One of Australia's Largest independently owned distributor of wood-based panel products, timber and decorative surface materials

### The Business Challenge

Established an Electronic Data Interchange (EDI) communication to automate transactions with business partners for :

- Direct Transmission of Purchase Orders to suppliers
- Receiving of Electronic invoices from suppliers

### Our Solution & Approach

- Configured M3 for generation of EDI Messages for Purchase Orders using M3 Enterprise Collaborator (MEC) and MBM (M3 Business Messages)
- MEC was set up to convert the M3 data into the required EDIFACT Purchase Order format and send to the supplier
- MEC was setup to receive and process EDIFACT Invoices received from the suppliers and post the data to M3 automatically

### Impact

- Improved accuracy of order fulfilment by eliminating manual data entry errors
- Reduction in manual processing delays which are caused by the need to key, file, retrieve, and compare data
- Reduction in the order-to-cash cycle time improving business partner transactions and relationships
- Enhanced data security through the use of communication protocols and security standards