

M3 Technical and Consultancy Services



Fortude ensures desired functionality and business results for our customers in-depth through technical expertise in Infor M3 applications and integrations

FORTUDE INFOR SERVICES

Fortude is a trusted implementation partner, passionate about achieving optimal business impact through ERP implementations. Our teams have expertise across the M3 value chain:



Fortude M3 Advantage



Full Project Implementation

Hands-on ownership from pre-ERP business process optimization through scoping and implementation to go-live and managed support



Pre-configured Solutions

Allow rapid implementation across multiple sites based on strong core templates which are proven and optimized for Apparel and Textile processes



Project Management

Focusing projects on business outcomes, project implementation disciplines and best practices



M3 Plugins

Custom, proven plugins built with extensive experience in developing for M3 and integrating diverse systems



Upgrades

Experience and tools to accelerate upgrade activities across multiple implementations and to bridge current customizations to new functionality



BI Dashboards & Report Development

Business user-driven approach to developing dashboards and reports using a wide range of reporting and BI technologies

“ Through the years that we’ve worked with Fortude, what we at Infor value most is the personal ownership taken by Fortude to ensure the customer’s success.

Helen Masters | VP ASEAN Sales Infor, Singapore



“ We brought the Brandix team in to provide technical support, and help move us along in the implementation of our next iteration of ERP systems requiring the development of numerous system interfaces. What we have appreciated most about working with the Brandix team is their ability to quickly assess our needs, and bring their technical insight and expertise to bear. From the initial contact and onsite presence to the speedy follow through, Brandix has delivered the expected results and then some.

Paul Strout | Vice President of Information Systems
H.H. Brown Shoe Company, USA

FORTUDE DEVELOPMENT AND TECHNICAL CONSULTING ADVANTAGE

- Systems Consulting
- MAK (Java) Development
- Reporting Development (Streamserve/LBI)
- Custom Integration and Workflow
- Add-on Applications and Plugins
- MEC Integration (EDI/Bank Integrations)
- Infor Process Automation
- Data Archiving
- ION Integration Services (upcoming)

INFOR CONSULTING SERVICES

- Infor-Certified Consultants & Trainers
- All Core M3 Modules
- Maintenance Management
- Infor Talent Management
- Planning Workbench/Demand Planner
- Warehouse Mobility
- Consulting Services
- Transaction Archiving
- Infor Business Intelligence/BPW
- Infor d/EPM
- Infor Document Management
- Infor Learning Accelerator
- Fashion PLM

SYSTEMS CONSULTING

- M3 Installation and Configuration
- Admin and Housekeeping Training
- System Tuning and Troubleshooting
- Server Sizing and Infrastructure Planning

About Fortude

Fortude delivers Infor M3 , Infor BI, Business Intelligence Services, Enterprise Software Development and Business Improvement Consulting services across the Fashion, Food & Beverage, Manufacturing and Healthcare domains, to a growing portfolio of global customers. Fortude has grown into a team of nearly 180 extensively qualified, multi-skilled, experienced professionals, working in offices in USA, Sri Lanka, and Australia. We are a Global Alliance Partner of Infor and Microsoft Partner thus making us a trusted implementation partner, passionate about achieving optimal business impact. Our teams have international, multi-industry experience and are Infor certified. Fortude maintains a proven track record of delivering customer value and maintaining customer relationships.

Contact Us

www.fortude.co | info@fortude.co |   

Asia Pacific

Wai Yeung Leung
Vice President –
Sales, Infor Services
+85297783649
WaiL@fortude.co

Australia

Graham Brownlie
Manager –
Business Development
+61 478890921
GrahamB@fortude.co

New Zealand

Alistair Johnson
Principal Consultant
i3 Consulting New Zealand
+64 21 903554
alistair@i3consulting.co.nz

New Zealand

Ruth Fisher
Principal Consultant
i3 Consulting New Zealand
+64 292009141
ruth@i3consulting.co.nz

